

***Incentive Services helps organizations maximize their investments in people through the proper management of incentives and recognition.***

By recognizing your staff and showing appreciation for their work, you make an investment in your team and also in the future of your organization. Success is not only measured by hiring the most qualified candidates, but also by ensuring engagement and retention of your top players. When people are recognized and valued for their contributions, they become motivated to continue performing at a high level and develop a desire to stay.

***Are you focusing your recognition strategy on the right touchpoints while considering generational preferences?*** By implementing the most current technology and relevant rewards, you add key components that appeal to the most rapidly expanding generations in the workforce. Frequent and meaningful recognition initiatives help you to build and retain an engaged workforce focused on key business objectives, providing outstanding service and creating a positive patient experience.

# RETAINING & ENGAGING TOP TALENT

## FOUNDATIONAL SERVICE AWARDS

### SERVICE ANNIVERSARIES

Show appreciation for employee commitment by recognizing and celebrating milestone anniversaries.

### EMPLOYEE ONBOARDING

Form a connection with new employees early in their career to communicate their value and reduce turnover.

### EARLY YEAR RECOGNITION

Recognize employees early in their career to encourage engagement and dedication.

## AUTOMATED RECOGNITIONS

### HOLIDAY CELEBRATION

Celebrate holidays in the workplace with events that strengthen team connection and morale.

### BIRTHDAY CELEBRATION

Let team members know you care with personal recognitions on behalf of your leadership team.

### HOSPITAL WEEK

Hospital week is a great time to offer valued employees additional acknowledgment and appreciation.

## DISCRETIONARY RECOGNITIONS

### PEER-TO-PEER RECOGNITION

Offer your employees the opportunity to recognize their peers for outstanding efforts.

### ON-THE-SPOT RECOGNITION

Recognize team members in the moment to reinforce positive actions with a personal connection.

### EMPLOYEE OF THE MONTH

Recognize an individual each month for their outstanding contributions to your organization.

## PERFORMANCE-BASED RECOGNITIONS

### HCAHPS PATIENT EXPERIENCE

Ratings are tied to patient experience. Recognize employees efforts that are integral to patient satisfaction.

### PERFECT ATTENDANCE

Recognize and reward excellent attendance to reinforce presence and participation.

### PERFORMANCE METRICS

Set productivity goals, measure performance, and highlight benchmarks around key performance indicators.